

**Trading Standards Service  
Graham Hill House  
Electric Avenue  
Ferry Hinksey Road  
Oxford OX2 0BY**

Mr Diyari Abdulla  
Wisla Supermarket  
12 The Parade  
Oxford Road  
Kidlington  
OX5 1EE

**Richard Webb  
Head of Community Protection Services**

10<sup>th</sup> September 2018

Dear Mr Abdulla

**Tobacco and Related Products Regulations 2016  
Standardised Packaging of Tobacco Products Regulations 2015  
Children and Young Persons Act 1933 (as amended)  
Licensing Act 2003**

I write with reference to my visit today to the licensed premises at 12 The Parade, Kidlington to check compliance with the above-mentioned tobacco-related legislation.

As you are aware, information gathered during the course of the inspection gave reasonable cause to believe that several of the premises licence conditions were not being met. These are detailed as follows:

- You were unable to operate the CCTV system and could not access the functionality of the system which required a password
- No other members of staff were capable and competent to operate the system
- The time of the CCTV was incorrect by approximately 1 hour and could not be corrected
- You were unable to download the CCTV recording and provide it for inspection by an authorised officer of Trading Standards following the request to do so
- Neither the Incident Log or Sales Refusals Register were available at the premises and you stated that you/your staff had not been recording relevant incidents/refusals in any case
- You were unable to comply with the request to inspect the incident log and sales refusal register made by an authorised officer of Trading Standards
- Challenge 25 signage was not displayed at the entrance to the premises

In addition, you were unaware of the requirement to provide Responsible Alcohol Retailing training (to the minimum BIIAB level 1 standard or any recognised and agreed with Trading Standards) to all staff engaged in the sale of alcohol. The members of staff working at the premises were still within their first month of employment but you must ensure they receive this training and the records can be provided upon request without undue delay.

As you know, when the inspection visit began, you were not initially present. Behind the counter was ( [redacted] ) la who was seen serving a customer. Further enquiries showed his current status does not allow him to work in the UK. As we subsequently discussed, this information has been reported to the Home Office. You may wish to seek legal advice regarding your responsibilities as an employer in the meantime.

Yours sincerely

[redacted]

Russell Sharland  
Tobacco Control Officer

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**[www.oxfordshire.gov.uk/tradingstandards](http://www.oxfordshire.gov.uk/tradingstandards)**

cc Cherwell District Council  
Thames Valley Police